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Patient's comments Friends and Family test  
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Change the way we have to book an appointment (by phone – at desk).

Less waiting time for an appointment (Walk in clinic).

Happy to see nice doctor.

Polite and helpful. Dealt with my query straight away.

Happy.

Great service.

When the TV screen changes name it should make a noise as people don't always watch the screen.

Nothing to improve.

Staff are really friendly but too much wait time (Walk in clinic).

More doctors when walk in clinic is on and should be a weekly thing.

Everything is good.

More walk in clinics would reduce the time we need to be seen rather than one day.

To have the walk in clinic every week.

Happy with service.

It was excellent..

Gave me the correct and useful advice!

Polite and helpful.

Been here for 10 years. Excellent service.

Nothing to improve.

Walk in is great.

It is really good. Nothing needs improving.

Everything is brilliant. Nothing needs improving. Very good.

Happy patient.

Receptionists were very helpful.

Farzana is a great receptionist. Very helpful.

Nothing. Receptionists were very nice, especially Farzana.

Helpful receptionists!